

ECTS MODULE SYLLABI

Course Code B1.B.07	Course Title Law and Safety Management in Tourism	ECTS Credits 10
Department Service, Tourism, Hospitality	Semester Fall	Prerequisites None
Type of Course Core	Field Tourism	Language of Instruction Russian, English
Level of Course 2nd Cycle	Year of Study 1st and 2nd	Lecturer(s) Borisenko Irina
Mode of Delivery Face-to-Face	Work Placement N/A	Co-requisites None

Objectives of the Course:

The main objectives of the course are to:

1. Examine legal regulations and safety management in tourism.
2. Understand the responsibilities of different stakeholders in the tourism industry in relation to the law and safety management.
3. Develop further the critical thinking skills of the students.
4. Apply tourism focused research methodologies, quality management standard and analytical tools vital to successful event safety planning.
5. Utilise the students` problem solving skills to analyse and evaluate case studies in tourism law.

Learning Outcomes:

After completion the course students will be able to:

1. Understand legislative regulations in tourism.
2. Analyse situations in tourism which require a legal resolution and apply relevant legislation to that situation in order to address the problem.
3. Identify the risks that might result in health and safety problems for a tourism organization and design control measures to reduce the impacts of such risks.
4. Analyse effective systems for the safety management of tourism organisations and tourists.
5. Assess the use of security technologies to reduce the impact of risks on tourism organizations and tourists.

Course Contents:

1. Knowledge of the law and legal regulations that relate to the tourism industry.
2. Legal liability, permits and communication with public authorities.
3. The basic court procedures, negotiation, mediation, civil rights issues and

contract law.

4. Consumer protection in tourism.
5. Legal regulations in hotel industry and its related areas.
6. Legal regulations Quality management in tourism.
7. Risk analysis in the planning and implementation of tourism: risks for a tourist (visitor); risks for organizers; risks for social groups and companies; risks for a state; risks for the natural environment.
8. Ways to ensure safety in tourism.
9. Case studies on developing emergency and event risk assessment template.

Learning Activities and Teaching Methods:

Lectures, workshops, case study analysis and discussion, academic paper discussion, in-class exercises, presentations, practical exercises.

Assessment Methods:

Assessment Methods Learning outcomes (1) and (2) assessed by analysis and evaluation of a tourism law case study.

Learning outcome (3) assessed by a risk assessment pro-forma and oral presentation

Learning outcome (4) and (5) assessed by a written report.

Recommended Textbooks/Reading:

Authors	Title	Publisher	Year	ISBN
Bgatov, A.P.	Security in Tourism	Forum	2007	
Molyakov, D.S.	Tourism Security. Legal enforcement. Book № 1 “Foundations of Tourism Security”.	Finansy i Statistika	2007	
Bobkova, A.G., Kudrevatyh, S.A., Pisarevskiy, E.L.	Tourism Security.	Federalnoe Agenstvo po Turizmu	2014	
Silvers, J.R.	Risk Management for Meetings and Events	New York: Taylor	2007	

Kuskov, A.S., Sirik, N.A.	Legal Aspects of Tourism	Moscow : RUSYNS	2017	
Grant, D., & Mason, S.	Holiday Law: The Law Relating to Travel & Tourism.	London: Sweet & Maxwell	2012	978-0414046122